

DOCUMENT NUMBER: 17-00152 **RELATED DOCUMENTS:** 

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## Premature Termination of Fax/Data Links with 9323/9360 **Transceiver**

## 1. **Symptom**

During transmission of a Fax or Data file using the Codan 9001 or 9002 modems with either a 9323 or 9360 transceiver, the established link may terminate early, before the proper completion of transmission. This has been found to occur with transceivers with operating software at Version 2.32 or earlier.

C/R 24971

## 2. Remedy

Upgrade the transceiver software.

The exact software and procedure will depend on the current software and the type of transceiver.

Contact Codan for details.